

Privacy Notice

In connection with the use of SignDoc Mobile and access to the functions of SignDoc Web (hereafter named '**application**' in short) Kofax Deutschland AG, Wentzingerstrasse 19, 79106 Freiburg im Breisgau, Germany, eula@softpro.de (hereafter named '**KOFAX**') is responsible as defined by the data protection act.

It is necessary for the use of the application that certain information is sent to a server located in the European Union. That server may be operated by a contractual partner of KOFAX.

Depending on use, the technically necessary information consists of: PDF files, the entries in fields, the data of a registered signature, the data of a recorded image and/or location data.

That information, such as the PDF file, is only processed on the server during the processing period and automatically deleted afterwards. The information is also saved in the PDF file and thereafter protected according to the PDF standard or encrypted. Neither KOFAX nor third parties access the information during processing.

In addition, device ID, device specifications, access time and/or IP addresses can be collected and used in the context of an error message for error analyses and the improvement and further development of the application. For that purpose, the information is saved in a server log protected against access by third parties, which is deleted at regular intervals. Other information is not recorded by the application.

The described recording and use of information is approved by the installation and the use of the application. After revocation of the approval the information saved for error analysis is deleted in turn and an application is set accordingly. Please take note that the use of the application is not possible without the described recording and use of information.

If the user provides further information in connection with an error message, it will also only be used for the purpose described above and within the framework of the legal regulations of KOFAX.

Unlawful transfer of information to third parties does not occur, and, in particular, KOFAX does not sell data.

Despite all the latest technological and organisational security measures, unlawful access to information by third parties cannot be completely excluded. We would like to point out in particular that, although the transfer of information occurs via a secure https connection, wireless and wired networks are not secure in certain circumstances. This applies in particular to public or insufficiently protected networks. KOFAX cannot accept liability for those and other security risks.